



# Focus Health Check

Congratulations, you have implemented ServiceNow. Is there any room to improve?

Your organisation's structure and process are continually evolving, are these changes being reflected back into your ServiceNow implementation? Do you have a desire to progress the development of ServiceNow to other departments but are unsure of where to start?

Focus HealthCheck is designed to help existing ServiceNow customers evaluate their implementation, identify any structural, process or organisational gaps and define a new strategy to get their ServiceNow implementations back on track.

## Benefits

-  Conduct an in-depth system audit
-  Unlock new ServiceNow functionality
-  Maximise ROI
-  Mitigate risk
-  Get a detailed roadmap



## How it Works:



### 1. Assessment

Understand the current state of your ServiceNow implementation



### 2. Identify

Analyse the gap between current state and desired goals



### 3. Optimise

Prioritise requirements



### 4. Design

Build an implementation plan and governance/operational model



### 5. Roadmap

Define the long term continuous improvement strategy

